

# E-Stainless

Sinks & Faucets

## **INSTALLED FAUCET LIMITED PRODUCT WARRANTY**

International Concepts in Cabinetry, Inc. (“ICCI”) warrants to the original purchaser in the U.S. that this E-Stainless faucet, when installed by an authorized installer, shall be free from leaks and drips and other defects in materials and workmanship under normal residential use and service for five (5) years from the date of original purchase for the flexible hose and cartridges and three (3) years for spray heads.

The warranty applies to the original consumer purchaser of the product only. It excludes all industrial, commercial and business use. This warranty does not apply in the event of product surface damage caused by abuse, misuse, accidental damage and/or scuffs, faulty installation, improper care and maintenance, failure of or dissatisfaction with joints, seams or any adhesive or caulk used in connection with installation, damage caused by harsh or abrasive cleaners and/or materials, or failure caused by any act of nature. Any part or product repaired or altered in any manner without written authorization from ICCI will void the warranty.

In the event an E-Stainless faucet should fail due to a defect in material or workmanship, ICCI will at its discretion supply the parts deemed necessary to restore the faucet to working condition. If said parts are no longer available, a comparable product will be supplied.

This warranty does not cover shipping costs, labor costs or any other charges for such items as installation or replacement of the sink, diagnosis or replacement of any faucet or component part, or any other expense or loss. It excludes transportation costs or any labor reinstallation costs. ICCI does not cover incidentals.

To begin a faucet warranty claim, please contact ICCI directly with the following information:

1. Date of Purchase and Installation/Original Purchase Receipt. (please provide the name of the supplier from whom you purchased your faucet if it is not included on the receipt)
2. Model number/Part Number.
3. A detailed description of the nature of the problem or defect.

ICCI can be contacted directly by calling 800-477-2217 or email to [cara@e2stainless.com](mailto:cara@e2stainless.com).

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